

VIP™ Softphone SE

Use your ESI Communications Server from just about anywhere

Have you ever wanted to take your office phone and its features with you? Now you can. **VIP Softphone SE** (Standalone Edition¹) from ESI lets you take the advanced capabilities of your ESI Communications Server² wherever you go, particularly when you're on the road. You'll be delighted by the advantages **VIP Softphone SE** has to offer.

Like other members of ESI's *VIP* family of optional *Windows*®-based software applications, **VIP Softphone SE** combines the power of your ESI business communications system and your PC. But that's just the start.

It's an ESI phone. On your PC screen.

With **VIP Softphone SE** installed on your PC, just plug in a USB headset. Now, right there on your screen, you've got the combined capabilities of an ESI IP Feature Phone II and **VIP Professional SE**. The Virtual Button Window provides single-click, color-coded access to 30 extensions, voice mailboxes, departments, and speed-dial numbers. To dial any other number, simply type it in.

If you're a "road warrior," **VIP Softphone SE** connects you right back to the ESI Communications Server. Have a question for a co-worker? Just dial an extension. Make and take other calls, including conference calls. Check voice mail and leave messages for others. Record important phone conversations. In short: you can perform nearly every task just as if using an ESI IP Feature Phone II in the office.



VIP Softphone SE

File View Commands Tools Help

Call Display

9/17 2:46 PM
NEW 3 OLD 2

esi

Speaker [Volume Control]
Mic [Volume Control]

Answer Release Call Hold
Voice Mail Transfer Flash Exc Hold
Agt On/Off Redial Mute/DND Conference
Agt Wrap Call Fwd Caller ID Record
Ovr Page [] Qk Switch []

Quick Contact List

Name	Number	Classification
AA Roofing Co.	(555) 555-7436	Business
AMY H	102	Business
DAVE G	151	Home
GREG O	130	Business
John Doe	(555) 555-0192	Business
JONNA	171	Business
Kent Hansen	(555) 365-1568	Mobile
Kent Jeffries	(555) 805-0725	Mobile
MARK B	143	Business
Phillip Jones	(555) 555-3208	Home

Virtual Buttons

File	View	Help
PAUL S	JASON H	JOHN K
JOHN R	JASON L	BEVERLY
MARK B	AMY	PAMELA
DICK M	JONNA	JIM L
MELISSA	CREDIT	AJ
SARAH	ACCT RECV	NANCY A
NANCY M	SHIPPING	PAUL C
BRENDA	RECEIVING	MATT P
DAVE G	AARON	HOME



It's more than "just" a softphone, too.

Because ESI's *VIP Softphone SE* shares capabilities with *VIP Professional SE*, it's more than a softphone. Here are some of the other communication capabilities it gives you:

- Powerful speed-dialing from multiple lists, including an always-updated list of system extensions.
- Voice mail management and prioritization, which you'll really appreciate since *VIP Softphone SE* lets you use your ESI voice mail almost anywhere right from your PC.
- Enhanced contact management.
- Complete and detailed call records — made simple.
- Private and secure intra-system text-messaging³ for whenever you must communicate with a co-worker but a phone call is impossible or impractical.
- Simple drag-and-drop programming, from drop-down menus.
- Auto-recording⁴ of incoming calls.

And, like other *VIP* applications, *VIP Softphone SE* is easy to implement. It connects non-invasively to the existing network.

Softphone. Hard to beat.

VIP Softphone SE puts on your PC screen the power of an ESI IP Feature Phone II and the fully featured *VIP Professional SE* application — an exceptional combination. So, whether you're in the office or on the road . . .

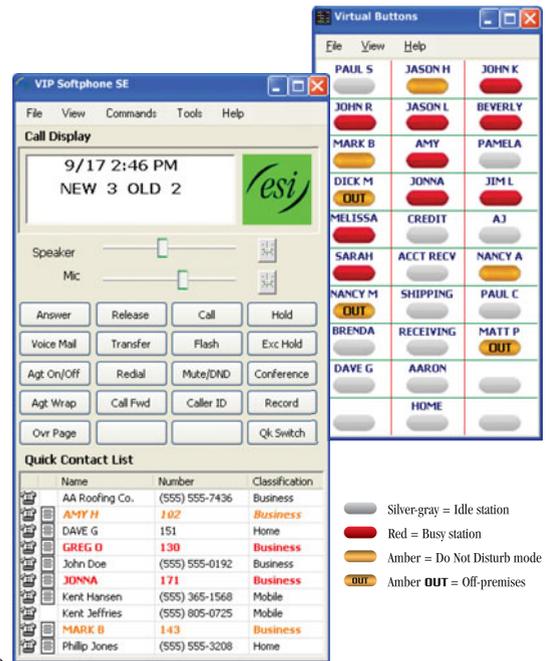
VIP Softphone SE lets you use your ESI Communications Server from just about anywhere.

To learn more about *VIP Softphone SE*, consult your Certified ESI Reseller or visit www.esicomservers.com/Softphone.

*VIP Softphone SE*¹ works with ESI Communications Servers². Requires appropriate licensing (local or remote), as well as broadband connection and USB headset (visit www.esicomservers.com/Softphone for an up-to-date list of ESI-tested headset models). For additional details about *VIP SE* and *VIP Professional SE*, consult the *VIP SE brochure* (ESI document 0450-1282) or visit www.esicomservers.com/VIP.

1. ESI also makes a form of *VIP Softphone* that is Outlook-integrated, rather than a standalone application. To learn more, consult your ESI Reseller or visit www.esicomservers.com/Softphone. 2. To support certain ESI Communications Server features, the entry-level ESI-50L Communications Server must be upgraded to an ESI-50 Communications Server; for more details about this, please consult your Certified ESI Reseller. 3. Text messaging is available between any two users of the standalone and Outlook-integrated versions of *VIP Softphone*, *VIP PC Attendant Console*, *VIP Professional*, or *VIP ACD* (Supervisor or Agent) on the same local area network. 4. Appropriate licensing required. 5. Off-premises indication requires optional ESI Presence Management. For details concerning this product, consult its brochure (ESI document 0450-0812) or visit www.esicomservers.com/presence. 6. Any 64-bit version of Windows is incompatible with any *VIP* software, including *VIP Softphone SE*. For additional information concerning software requirements and compatibility, consult the *VIP SE* brochure (ESI document 0450-1282) or visit www.esicomservers.com/VIP.

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VIP Softphone SE's color-coded buttons and text indications quickly show you live station status⁵ for each system extension or department programmed into the Quick Contact List and the Virtual Button Window. And the Esi-Check box in the Call Display constantly displays the quality of your PC's connection to your office's ESI Communications Server. Here, it's "green" for "good."